

Mridha Rashedul Islam

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**Employment History:****Care Bangladesh (October 2017 to till now) Role as a MIS Administrator**

- Develop process and tools and provide technical back-stop support to the Operations Manager and regional team in capacity building and keep updated with recent changes/improvements, modification, requirements and compliances.
- Hands-on training and assist (work back-to-back) in monitoring effective utilization of data and Information Management Flow.
- Maintain GIS databases, and use GIS software to analyze the spatial and non-spatial information.
- Entering various types of data into GIS databases, such as text or spreadsheet files of latitude and longitude coordinates, tabular data, aerial or satellite imagery, and manual digitizing of paper maps or map images.
- GIS data to identify spatial relationships, or display the results of analyses; review GIS data for currency and accuracy; document the parameters and context of GIS data; perform geospatial modeling or spatial analysis; and create thematic maps for environmental purposes.
- GIS software to analyze data and create maps for internal purposes; supporting online and mobile maps for public consumption.
- Monitor and report on the performance of selected vendors to ensure delivery in line with contractual obligations and performance metrics.
- Liaise with procurement partners to review, report on and revise contractual agreements.
- IT Budget preparation.
- Support to design software and hardware for CRM and establishing synchronization.
- Planning, Implementation & operation of Network security device.
- Initializing network infrastructure operation and further development.
- Network Access Control implementation and operation through firewall.
- Hardware based Application load balancing configuration & management.
- Vulnerability assessment and penetration test for Network, Server and Application.
- Network Access Control and Data leakage prevention for Security Compliance Management.
- Support operations manager to ensure gender equality issues are addressed in project implementation.
- Oversee and monitor program activities through frequent field visits, sharing and meetings and provide feedback as appropriate.
- Effectively communicate with the internal project members for ensuring positive branding of the project.

Banglalink Digital Communications Limited (August 2014 to October 2017)

Role as a Network Infrastructure Specialist Engineer

2G & 3G on air project

- Specialist in making plan, deploying vendors and subcontractors, supervising installation, troubleshoot, follow up and performing site handover with Operation and Maintenance to meet weekly, monthly and yearly site on air target.
- Follow up Supplier progress of assigned sites with target plan, troubleshoot and support to meet phase wise on air target.

Capacity Up gradation (Mobile & Temporary Site, TRX addition)

- Supervising installation, commissioning, troubleshoot and site handover with Operation and Maintenance to meet any event's crowd capacity and coverage to ensure highest quality service experience.
- 3G cell split for capacity up gradation as per RNPO requirement and customer complain.
- For capacity, gain and coverage enhance new equipment installation and configuration follow up with vendor.
- Optical Equipment (DWDM, OSN) modernization to meet core network improvement.

Ring Tech Communications Limited (August 2011 to July 2014) Role as a System Engineer

- Installation of Huawei BTS 3900/3900L/3900A/DBS 3900
- Installation of Huawei MW link with RTN 910/905 2A/950A/980 solution.
- Commissioning of Huawei 2G BTS 3900/3900L/3900A/DBS 3900 and Node-B solution with Huawei BTS 3900/3900L/3900A/DBS 3900.
- On site commission of Huawei RTN MW link 905 2A/950A/980 with Web LCT software.

Training Attended

Institute	:	Energypac Engineering Ltd.
Topics	:	Power & Distribution Transformer, Instrument Transformer (Both CT & PT) Impulse, Isolator, Switchgear Items (LT, HT & PFI) Breaker, Machine Shop, Fabrication, CNC, Powder Coating and Liquid Paint .
Duration	:	14 th May'2011 to 4 th June'2011
Institute	:	Arranged by ZTE (at Bangladesh).
Topics	:	ZXUN USPP(HLR/IMS-HSS/EPC-HSS) Product Basic Course, ZXUN USPP(HLR/IMS-HSS/EPC-HSS) System Overview, NFV Overview, ZXUN USPP(HLR/IMS-HSS/EPC-HSS) Interface & Service Flow, ZXUN USPP(HLR/IMS- HSS/EPC-HSS) Subscriber Management, Net Numen U31 Applications
Duration	:	3 rd November'2016 to 7 th November'201

Education

Bachelor of Science in Electrical & Electronics Engineering 2007-2011

CGPA: 3.68 out of 4:00

American International University-Bangladesh (AIUB)

Higher Secondary Certificate (H.S.C.) 2005-2006

CGPA: 4.20 out of 5.00

B.A.F. Shaheen College, Tejgoan, Dhaka

Secondary School Certificate (S.S.C.) 2004

CGPA: 4.81 out of 5.00

B.A.F. Shaheen College, Tejgoan, Dhaka

Professional Degree/Training

Title	Institute	Focused area
ITIL ® Foundation- GR750233095MI	AXELOS Global Best Practice	IT project management certification
PRINCE 2 ® Foundation- GR633041620MI	AXELOS Global Best Practice	Project management course
CDCP-Certified Data Center Professional- 6022848.20670762	EXIN	Data center structure and basics
CCNA- CISCO Certified Network Administrator CSCO13191872	CISCO	Switching & Routing Basics in networking

Language Skill

English-Fluent both in speaking and writing

Bengali-Mother Tongue.

Personal Information

Father's Name : Mridha Baharul Islam
Mother's Name : Amirun Nahar
Date of Birth : 24- November-1989
Marital Status : Unmarried
Nationality : Bangladeshi (by born)
Religion : Islam (Sunni)
Height : 6' (Six feet)
Permanent Address : Village + Post - Borishat; Thana: Sreepur; District: Magura

Reference

1) Md. Salim Hossain

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2) Masum Akond

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Declaration

I, the undersigned declare that, according to my knowledge and belief, this curriculum vitae correctly describes my qualifications and myself.

MRIDHA RASHEDUL ISLAM

